

# New look invoices



## Payment methods

Chorus is now using National Australia Bank (NAB) for all our banking. Please check the payment details on your invoice because they may have changed.

### ▶ WHAT YOU NEED TO DO:

1. If you pay by direct debit and you haven't received a new direct debit form, please call us and we will send one to you.
2. If you normally go to the bank to pay your invoice, please go to a NAB branch and provide your invoice details as a reference.
  - Review payment details on your invoice to make sure you're paying into the new NAB account.
  - Continue paying all invoices you receive – paying special attention to the payment method on each invoice.
3. Invoices are dated the last day of the month, any payment received after the invoice date will not appear on this invoice.



## Pricing may change – but only slightly

We have reviewed all our pricing to ensure everyone enjoying Chorus services is treated with fairness. Any changes to our service pricing will be minor.

**Chorus**

Chorus Australia  
Unit 1, 454 Roberts Road  
Subiaco, WA 6008

T 9999 9999  
F 9999 9999  
ABN 45 616 910 564

**TAX INVOICE**

Invoice No. INV000692  
Date 08/02/19  
Customer No. CH00037  
Due Date 08/02/19

Attn: Ms Customer Name  
PO Box 000  
SUBURB, WA 0000

Reference:

Previous Balance	Less	Payments/Adjustments	Plus	Current Charges	=	Total Due
\$ 0.00		\$ 0.00		\$ 90.00		\$ 90.00

Description	Quantity	UoM	Unit Price	Amount
Description of service	1		90.00	81.82

Please direct all enquiries to 9999 9999

Please return this section with your payment.

Customer Name: CH00000  
Customer No. CH00000  
Reference: CH00000

Invoice No: INV000692  
Total Due Amount: \$ 90.00

Direct deposit: Direct deposit details will go here	<b>Biller Code: 000000</b> <b>Ref: 10000000</b> Telephone & Internet Banking - BPAY® Call your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au	In person List of places for in-person payments will go here
Credit/debit card Call us on 9999 9999 Monday to Friday 8:00am to 4:00pm EFTPOS over the phone.	By post Details of where to post payment will go here	Direct debit Pay your bill automatically from your nominated bank account. Call us on 9999 9999 to change.

### TIP

Check the bottom of your invoice for new payment methods

Thank you for your patience as we complete our merger. We're delighted we can give all Chorus customers the opportunity to live the life they choose. We know there will be a few bumps in the next few months and we appreciate your support and understanding while we finish this important work. Although response times may be slower during this process, we aim to have minimal impact to your usual services.



**ENQUIRIES:** If you have any enquiries regarding this information, please call **1800 431 270**.