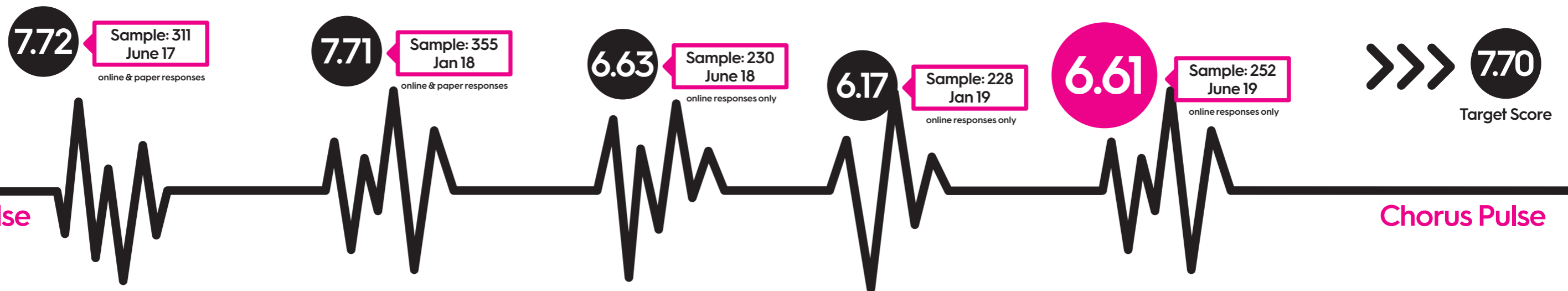


# Culture Pulse Check

July 2019



## Commitments from Chorus

### Improve Communication across Chorus

- Create interdepartmental communication
- Inform staff and volunteers of changes, plans and goals
- Acknowledge concerns and feedback
- Keep people in the loop on current programs

### Address system issues

- Focus on SMS performance and training
- Develop a remuneration framework, in collaboration with cross functional teams
- Provide timely updates on work processes and systems and role responsibilities
- Develop career progression and training / support opportunities to learn and grow

### Review workload and using people's expertise

- Continue to assess the capability and capacity requirements of teams
- Seek to utilise individual skills and expertise more effectively
- Involve more people in decision making (being brought in and kept updated before big decisions are made)

