



# Chorus and COVID-19

## Our commitment to you

Your health and safety are our top priorities at Chorus as we closely monitor the COVID-19 situation in WA and look at how we start to live with COVID-19 in the community as safely as possible.



We have a dedicated response team following the latest government advice on health and safety.



We are committed to maintaining your service delivery and support. There is a possibility that we may need to adapt or cancel some services as the COVID-19 situation evolves. We will communicate directly with you if this happens.



Chorus staff and volunteers, unless under medical exemption, have been vaccinated as per the government mandate.



Chorus staff have been trained in COVID-19 prevention measures to keep us all safe. We are following strict personal hygiene guidelines, including social distancing, masks when mandated, wearing gloves inside your home and in vehicles, and using antibacterial hand sanitiser and wipes.

## We are here to support you

To find out more please visit the Chorus Website for Customers page: [www.chorus.org.au/for-customers](http://www.chorus.org.au/for-customers). Here you will find:

- Important updates
- Image and downloadable link to this flyer
- Links to useful government sites

Or phone your Local on **1800 264 268** or email [hello@chorus.org.au](mailto:hello@chorus.org.au)

Further information and updates on COVID-19 can be found at: **www.health.gov.au**

For 24hr health advice call Health Direct: **1800 022 222**

**The health and wellbeing of the Chorus community remains our top priority.**

**chorus.org.au**





## How you can help us

To ensure your health and safety, as well as the safety of our team, please let us know if you are unwell.

### Support services

Let us know if you are self-isolating. This could be because:

- You have been tested for COVID-19 and your result is positive (you have COVID-19)
- You have been tested for COVID-19 and are awaiting results
- You have travelled and are in self-isolation.

Also let us know if:

- A household member is isolating and/or they are unwell
- A household member has symptoms of COVID-19.

### Social support activities – visiting a Chorus centre or an external site

If you are visiting a Chorus site or an external site, for example, a café for an outing, you:

- Will need to follow any rules for the external site, including checking in.
- May be required to show proof of vaccination
- Will be unable to attend venues that require check in if you are not up to date with your COVID-19 vaccinations
- Will not be able to attend a Chorus site or outing if you are unwell, isolating or have tested positive for COVID-19.

Please do not attend if you or a household member are unwell or isolating as outlined above.

### Practising good hygiene is the best defence against most viruses

1. Cover your mouth and nose with your elbow when you sneeze or cough.
2. Wash your hands frequently with soap and water or use alcohol-based hand sanitiser.
3. Don't share personal items.
4. Avoid touching your face.
5. Regularly clean surfaces.
6. Avoid close contact with others if you are unwell (stay more than 1.5 metres from people).