

# Understanding your Support at Home (SaH) statement

Page one – this page shows a summary of all primary and secondary budgets

Please note that the below is only an **Example** of the Support at Home statement and does not contain data relevant to your personal Support at Home package and services.

EXAMPLE CLIENT

19 Example Street  
Example Suburb  
NSW 2456

Care Recipient ID: 410000000  
Care Partner: Care Partner Name

Support at Home Monthly Statement

Account Summary for November 2025

Below is a summary of the budgets you are currently receiving under the Support at Home program and the funds you have available.

Quarterly Ongoing Budget (October To December 2025)

Description	Amount
Transition HCP Level 4	\$9,589.93
Total funding for Ongoing for the quarter	\$9,589.93
Opening balance for the month	\$9,589.93
Services and Items delivered during the month	-\$2,045.00
Available Budget as at 30th November 2025	\$7,544.93

Home Care Account Budget

Description	Amount
Opening balance for the month	\$2,424.18
Services and Items delivered during the month	-\$42.58
Available Budget as at 30th November 2025	\$2,381.60

## Customer Information

1 Here you can find your name and address.

## Statement Period

2 Here you can find the month the statement relates to.

## Quarterly Budget Overview

3 Here you can find the income amounts you have this quarter from your primary ongoing quarterly budget.

4 Here you can see the total amount that is available to spend this quarter.

5 Here you can find the amount available at the start of the month.

6 Here you can see the total spent on services during the month.

7 Here you can see the total amount you have left for the remainder of the quarter.

## Secondary Budget Overview

8 Here you can find the opening balance and the amount spent for any secondary budgets.

### Home Care Account Budget

If you had any unspent funds transferred from your Home Care Package; it will be included here.

# Understanding your Support at Home (SaH) statement

Pages two and three – these pages shows a summary of all primary and secondary budgets

## Expenditure Breakdown for November 2025

Below is a breakdown of the product and service expenditure for the month.

### Ongoing Budget Expenditure

Date	Service	Qty	Unit Price	Total	Subsidy Paid	Contribution
04 Nov 2025	Direct transport	1.00 trip	\$91.50	\$91.50	\$91.50	\$0.00
04 Nov 2025	Accompanied activities	1.00 hours	\$105.00	\$105.00	\$105.00	\$0.00
04 Nov 2025	Direct transport	1.00 trip	\$185.25	\$185.25	\$185.25	\$0.00
05 Nov 2025	Assistance with self-care and activities of daily living	2.00 hours	\$105.00	\$157.50	\$157.50	\$0.00
05 Nov 2025	General house cleaning	1.00 hours	\$95.00	\$95.00	\$95.00	\$0.00
05 Nov 2025	Assistance with home maintenance and repairs	2.00 hours	\$120.00	\$240.00	\$240.00	\$0.00
06 Nov 2025	Assistance with self-care and activities of daily living	2.00 hours	\$105.00	\$210.00	\$210.00	\$0.00
11 Nov 2025	Direct transport	1.00 trip	\$91.50	\$91.50	\$91.50	\$0.00
11 Nov 2025	Accompanied activities	1.00 hours	\$105.00	\$105.00	\$105.00	\$0.00
11 Nov 2025	Direct transport	1.00 trip	\$190.25	\$190.25	\$190.25	\$0.00
12 Nov 2025	Direct transport	1.00 trip	\$45.75	\$45.75	\$45.75	\$0.00
12 Nov 2025	General house cleaning	2.00 hours	\$95.00	\$190.00	\$190.00	\$0.00
12 Nov 2025	Direct transport	1.00 trip	\$98.25	\$98.25	\$98.25	\$0.00
12 Nov 2025	Assistance with home maintenance and repairs	2.00 hours	\$120.00	\$240.00	\$240.00	\$0.00
Total:				\$2,045.00	\$0.00	\$2,045.00

\*During November 2025, you have received 1 hour(s) of care management.

### Ongoing Budget - Pending Expenditure

Date	Service	Qty	Unit Price	Total	Contribution
13 Nov 2025	Individual social support	1.50 hours	\$105.00	\$157.50	\$0.00
17 Nov 2025	General house cleaning	1.50 hours	\$95.00	\$142.50	\$0.00
18 Nov 2025	Accompanied activities	1.00 hours	\$105.00	\$105.00	\$0.00
19 Nov 2025	Assistance with home maintenance and repairs	2.00 hours	\$120.00	\$240.00	\$0.00
19 Nov 2025	General house cleaning	2.00 hours	\$95.00	\$190.00	\$0.00
20 Nov 2025	Individual social support	1.50 hours	\$105.00	\$157.50	\$0.00
27 Nov 2025	Individual social support	1.50 hours	\$105.00	\$157.50	\$0.00
Total Pending Expenditure:				\$1,150.00	\$0.00

\*Client contribution amounts are estimated and may change following claiming with Services Australia.

### 9 Ongoing Budget Expenditure

Here you can find a breakdown of all services received and products purchased during the month. This includes any contribution payable by you, for which you will receive an invoice.

### 10 Ongoing Budget – Pending Expenditure

Here you can see services and products that you are expected to receive and are yet to be confirmed or paid by the government. Once the payment is made to Chorus, these funds will be moved to the expenditure section.

### 11 Assistive Technology Expenditure

Here you can find a breakdown of all services and purchases during the month.

### Assistive Technology Expenditure

Date	Service	Qty	Unit Price	Total	Subsidy Paid	Contribution
01 Nov 2025	Communication and information management products *	1.00 item	\$42.58	\$42.58	\$42.58	\$0.00
Total:				\$42.58	\$42.58	\$0.00

\*Item has been drawn down from your unspent Home Care Package funds.