Chorus Support at Home Price List

Chorus supports you in your community to live the life you choose through building relationships and delivering a more personal service to make life easier for customers.

Note: Care Options Incorporated as part of Chorus Australia is the approved provider of the Support at Home Program in My Aged Care

Effective from 1 August 2026

	Weekday Business	Weekday (before 7am & after 6pm)	Saturday All Day	Sunday All Day	Public Holiday
Registered Nurse Care in Home					
Up to 30 mins	$130	$150	$195	$228	$260
45 mins	$180	$204	$271	$316	$361
Per hour	$200	$230	$300	$350	$400
Enrolled Nurse Care in Home					
Up to 30 mins	$114	$131	$171	$199	$228
45 mins	$161	$181	$224	$260	$298
Per hour	$175	$201	$263	$306	$350
Personal Care & Medication Support					
Up to 30 mins	$78	$90	$117	$137	$156
45 mins	$108	$129	$162	$189	$225
Per hour	$120	$138	$180	$210	$240
Domestic Assistance & Shop by List*					
Per hour	$110	$127	$165	$193	$220
Meal Preparation in Home*					
Per hour	$110	$127	$165	$193	$220
Respite*					
Per hour	$120	$138	$180	$210	$240
Gardening, Home Maintenance*					
Individual Gardener	$120	n/a	n/a	n/a	n/a
Gardening Team	$270	n/a	n/a	n/a	n/a
Gutter Cleaning	Price on application				
Window Cleaning (safety related only, approval required)	Price on application				

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Social Support and Community Engagement* (no travel)					
Per hour	$120	$138	$180	$210	$240
Social Support and Community Engagement* (with travel up to 10km)					
Per hour	$126	$144	$186	$216	$246
Social Support and Community Engagement* (with travel 10-20km)					
Per hour	$137	$155	$197	$227	$257
Social Support and Community Engagement* (with travel 20-30km)					
Per hour	$149	$167	$209	$239	$269
Social Support and Community Engagement* (with travel 30-40km)					
Per hour	$160	$178	$220	$250	$280
Social Support and Community Engagement* (with travel greater than 40km)					
Per hour	$187	$205	$247	$277	$307
Accompanied Shopping Assistance*					
Per hour	$120	$138	$180	$210	$240
Red Cross Telephone Support					
Per hour	$65	n/a	n/a	n/a	n/a
Group Social Support and Community Engagement					
Day Centre Attendance or Outing (per day)	$222	n/a	n/a	n/a	n/a
Day Centre Attendance or Outing (half day)	$148	n/a	n/a	n/a	n/a
Day Centre Attendance or Outing (per hour)	$37	n/a	n/a	n/a	n/a
Bus Transport - Day Centre or Outing (restrictions apply)(per one-way trip)	$16	n/a	n/a	n/a	n/a
Add Meal at Centre (charged directly to individual customer)(per meal)	$14.50	n/a	n/a	n/a	n/a
Community Transport (per trip)					
Extra short trip (up to 10 kms)	$28	$31.50	$42	$49	$56
Short trip (11 – 30 kms)	$62.90	$70.80	$94.40	$110.10	$126
Medium trip (31 – 60 kms)	$125.70	$141.50	$188.60	$220	$252
Long trip (61 – 99 kms)	$220	$247.50	$330	$385	$440
Shopper Bus (restrictions apply)	$15.80	n/a	n/a	n/a	n/a

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Chorus Kitchen Healthy Meals Preparation and Delivery (charge to package) (meals from other providers price will vary)	Price GST Free
Main Meal (per meal)	$12.15
Soup (per meal)	$2.40
Dessert (per meal)	$3.15
Chorus Kitchen Healthy Meals Ingredients (charge directly to individual customer)	
Main Meal (per meal)	$4.05
Soup (per meal)	$0.80
Dessert (per meal)	$1.05

Care Management

Care Management (per hour)	$145	Clinical Care Management (per hour)	$185
Restorative Care Management (per hour)			$230

Allied Health & Therapeutic Services (weekdays)

	30 mins	45 mins	Per hour
Physiotherapy	$120	$165	$220
Physiotherapy Group Class	n/a	n/a	$60
Physiotherapy Hydrotherapy Group Class	n/a	n/a	$55
Physiotherapy Hydrotherapy	n/a	n/a	$236
Lymphoedema (Physiotherapist)	n/a	n/a	$230
Lymphoedema (Occupational Therapy)	n/a	n/a	$247
Occupational Therapy	$140	$182	$230
Osteopath	n/a	n/a	$230
Chiropractor	$145	$215	$230
Podiatry	$140	$175	$225
Allied Health Assistant	$123	$166	$180
Exercise Physiology	$145	$160	$210
Exercise Physiology Group Class	n/a	n/a	$55
Exercise Physiology Hydrotherapy	n/a	n/a	$205
Speech Pathology	n/a	n/a	$230
Dietetics	n/a	n/a	$230
Remedial Massage	n/a	n/a	$190

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Effective from 1 August 2026

Fees and Charges

- The minimum duration for Personal Care and Medication Support is 30 minutes. All other services have a minimum duration of 1 hour where indicated by *. Services are charged at the relevant minimum duration, with 15 minute increments thereafter.
- Where you are self-managing any component of your services or have chosen a third-party provider where a price has been 'agreed' with you, a 10% administration fee will apply on top of the Associated Providers price excluding GST.
- All services not provided by Chorus will require the provider to be an approved Associated Provider of Chorus.
- Chorus reserves the right to not approve a third-party provider if they do not meet Chorus' requirements.
- For indirect transport, Chorus can help you access taxi or other transport providers. This will be charged at the cost of the trip (including any voucher or service fee) plus a 10% surcharge to cover administration costs.
- For meal delivery services not provided directly by Chorus Kitchen, your Support at Home budget will be charged for the cost of preparation and delivery plus a 10% surcharge to cover administration costs. You may also be required to pay a co-contribution on the cost of the preparation and delivery based on your assessed income – please refer to the contribution rates section. You will be required to pay for the food component directly to the meal provider.
- Should your services change significantly, or you are recommended for Assistive Technology or Home Modifications, you will be provided with a quote in writing for your approval.
- All prices are excluding GST.

Cancellation policy

- The standard notice period for cancellations is 48 hours.
- A cancellation fee will be billed at the full cost of the service if cancelled with less than 48 hours' notice or where the customer is not home for the service.
- Where an Associated Provider is used, then that Providers cancellation policy shall apply, and any associated fees will be passed onto the customer in full.
- Chorus will consider waiving its cancellation fee in the event of an emergency.

Contribution rates

- If Services Australia assesses you as being required to pay a co-contribution towards the cost of your care, you will be invoiced for this amount monthly in arrears.
- If you do not disclose your means (income and assets) to Services Australia (Centrelink), the maximum contribution rate for your circumstances may be applied.
- All assistive technology and home modifications attract the Independence Category of contribution rates where applicable.
- You may be subject to co-contributions within the below ranges (unless you are grandfathered).
  - Grandfathered customers are those who were approved for a Home Care Package on or before the 12 September 2024 and will not be worse off in relation to their income assessment arrangements that applied prior to 1 November 2025.
  - For non-grandfathered customers, you will pay the below co-contributions.

Co-contributions	Clinical Service	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner and eligible for Commonwealth Seniors Health Card (CSHC)	0%	Between 5-50%	Between 17.5-80%
Self-funded retiree	0%	50%	80%